PRIVACY POLICY

From Door to Floor, LLC

Effective Date: November 21, 2026

At From Door to Floor, LLC, we respect your privacy and believe your personal information should remain private.

We are committed to protecting the privacy of visitors to our website and customers who contact us regarding our home improvement, remodeling, flooring installation, deck building, and residential repair services.

Our general business practice is not to collect, save, sell, rent, or share visitors' personal information through our website.

1. Information We Do Not Collect or Store

From Door to Floor, LLC does not intentionally collect or maintain personal information from website visitors for advertising, marketing databases, or resale purposes.

We do not sell, rent, trade, or distribute visitors' personal information to outside companies or marketing organizations.

We do not maintain a website visitor database for the purpose of tracking individuals or selling personal information.

2. Website Contact & Communication

Visitors may choose to contact From Door to Floor, LLC by telephone or email regarding estimates, scheduling, or home improvement services.

Information voluntarily provided through direct communications is used only as reasonably necessary to respond to inquiries, communicate about requested services, and conduct legitimate business activities.

We do not sell or rent customer contact information to third parties.

3. Cookies & Website Tracking

From Door to Floor, LLC does not intentionally use its website to create personal advertising profiles or sell visitor browsing information.

However, certain website hosting providers, website platforms, embedded content, or third-party services may automatically use cookies or similar technologies to maintain website functionality, security, or performance.

Those services operate under their own privacy policies and practices.

4. Third-Party Websites & Services

Our website may contain links to external websites, including Google, the Better Business Bureau (BBB), Yelp, Angi, Thumbtack, suppliers, and other third-party services.

When you visit an external website, you are subject to that website's own privacy policy and data collection practices.

From Door to Floor, LLC does not control how independent third-party websites collect, store, or use visitor information.

We encourage visitors to review the privacy policies of any external websites they choose to access.

5. Sharing & Selling of Personal Information

From Door to Floor, LLC does not sell, rent, trade, or knowingly share customer personal information with third parties for their independent advertising or marketing purposes.

We do not sell customer email addresses, telephone numbers, or other personal contact information.

Limited information may be processed by service providers when necessary to operate our website, deliver communications, or fulfill legitimate business functions.

6. Information Security

We take reasonable steps to protect business communications and information voluntarily provided to us.

However, no website, email system, or electronic communication method can be guaranteed to be completely secure.

Visitors should avoid submitting sensitive financial information, passwords, Social Security numbers, or other confidential information through general website contact forms or unsecured email.

7. Children's Privacy

Our website and residential home improvement services are intended for a general audience and are not specifically directed toward children under the age of 13.

We do not knowingly collect personal information from children through our website.

8. Changes to This Privacy Policy

From Door to Floor, LLC reserves the right to update or revise this Privacy Policy when necessary to reflect changes in business practices, website functionality, or applicable legal requirements.

Any updates will be posted on this page with an updated effective date.

9. Contact Information

If you have questions regarding this Privacy Policy or our privacy practices, please contact us.

From Door to Floor, LLC

Website: https://FromDoorToFloor.com

Email: support@fromdoortofloor.com

Phone: 910-221-2461

Serving Central North Carolina.

Our Commitment: Your Privacy Matters. We Respect Your Information and Believe in Doing Business the Right Way.

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